

Yosep Lee

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Profile

Junior Software Engineer with 2 years of experience building scalable CRM solutions using Angular, Spring Boot, and SQL. Proven track record of improving system performance and streamlining complex data workflows. Combines a dual background in Computer Science and Business Administration with domain knowledge in Accounting and SCM to bridge business requirements with technical implementation.

Professional Experience

Software Engineer, *Softzion* | Feb 2024 – Present

Project: In-house Solutions Maintenance & Weseed CRM Enhancement

Ongoing

- Maintained a multi-tenant architecture, ensuring strict data isolation between clients and implementing backward-compatible updates to prevent service disruption during feature rollouts.
- Optimized bulk data import functionality by migrating validation logic to the Java backend, increasing upload capacity from 3,000 to 30,000+ records per file.
- Developed a centralized custom exception handling framework to capture critical error logs (SQL, headers) into the DB, significantly reducing troubleshooting time.
- Automated daily server health checks across Linux and Windows environments using AI-assisted development, reducing manual inspection time by 50%.

Project: CRM Solution Customization & Client Onboarding (Client: Lotte Global Logistics)

Jul 2025 – Apr 2026

- Migrated 5M+ records (including contract and sales data) during enterprise client onboarding, handling both bulk Excel imports and API-sourced data through custom SQL and stored procedures.
- Enhanced database performance for high-traffic dashboards by analyzing execution plans and refactoring complex queries using CTEs and indexing, reducing execution time by 80%.
- Integrated external RESTful APIs (Naver News) to deliver real-time logistics industry updates, implementing asynchronous data processing to maintain system responsiveness.

Project: Next-Gen Customer Center System Construction (Client: Kia Motors)

Aug 2024 – Dec 2024

- Developed the survey management module within the customer service platform, implementing complex logic for creating, distributing, and analyzing customer feedback to improve service quality.
- Integrated Enterprise DRM solutions to enforce security compliance for file uploads, handling server-side decryption flows to enable secure parsing of Excel data.

Education

Computer Science, *Korea Cyber University*

Feb 2025 – Present

Relevant Coursework: Database Systems, Cloud Computing, Computer Architecture, Systems Programming, Java Programming

Seoul, South Korea

Business Administration, *Shandong University*

Sep 2017 – Jun 2023

Relevant Coursework: Accounting, Supply Chain Management, MIS, Business Intelligence

Shandong, China

Skills

Languages: Java, SQL, Python, JavaScript, HTML/CSS

Frameworks & Libraries: Spring Boot, Spring MVC, Angular, jQuery

Database: MySQL, Microsoft SQL Server, Query Optimization

Tools & DevOps: Git, Linux/Windows Server, Shell Scripting (Bash)

Spoken Languages: Korean (Native), Chinese (Basic Conversational)

Volunteering & Leadership

Cross-Cultural Exchange Volunteer, *Pakistan & Iran*

Organized women's sports tournaments (Badminton) and health workshops at **Peshawar University** and **local women's colleges**, fostering cultural exchange and women's empowerment in challenging environments.

Church Youth Group Team Lead (4 Years)

Progressed from leading a small group (15 members) to overseeing a division of 50+ members. Currently mentor 4 junior leaders to coordinate weekly meetings and annual retreats, fostering team cohesion.